

Parent Feedback SEN Audit December 2017

Questionnaire

Question	Strongly Agree	Agree	Not Sure	Disagree	Strongly Disagree	Comment
Members of the SEN team are approachable and friendly.	100%					
I am aware of the procedures of outside agencies for SEN (STLS/EP etc).	65%	28%	7%*			Parent has not had to access hence unaware.
Issues raised about SEN or my child's needs are dealt with efficiently.	100%					
I am informed about when outside agencies are visiting my child and receive up to date reports.	93%	7%*				It transpired that this was one occasion when a member of STLS visited the school for a follow up appointment without prior appointment.
Opportunities are planned to discuss the individual needs of my child with the appropriate members of staff.	100%					
Targets and strategies on targets are appropriate to my child's needs.	93%	7%				
I am informed about the interventions my child is having.	93%	7%				
I receive feedback of how well my child has progressed with intervention and in class.	100%					
My child is included in all extra-curricular activities and visits and strategies are put into place to help them to succeed in these areas.	100%					
My child feels they have someone to talk to if they need to.	93%	7%				
There is an inclusive ethos within the school and pupil's understand each other's needs.	100%					
The school's policy on SEN is clear and accessible to you as a parent.	93%	7%				
The website contains useful and essential information about SEN.	93%	7%				
There are opportunities for parents to give their views regarding SEN procedures by the school.	93%		7%*			Parent stated they had not had to do it although acknowledge that this procedure was doing just that.

NB It should be noted that where parents were other than 'strongly agree' this was due to not having had to access outside agencies or not needing to refer to the SEN policy. Parents were either shown or informed where to find the policies on the school website.

Regarding parents being aware of outside agencies – maybe this could be covered by a short script on the website?

Parent comments

- 'This school has been brilliant supporting my children. The whole school team has been welcoming and helpful since their arrival and their transition has been handled well as opposed to all the other schools they have attended as a military family.'
- 'The help our child has received has transformed him in every aspect from learning to confidence, including strategies for managing his anxiety.'
- 'Pro-active support is driven by the school. To have SEN as an offering is appreciated and has had a significant impact on our child's education and wellbeing.'
- 'I feel my son has the opportunity to experience interventions which are complimenting his progression through the school.'
- 'You have a great team.'
- 'I would like to governors to know that Hawkinge Primary School have continuously supported my child above and beyond on a daily basis. He has been allowed to flourish in his

own way and supported at every step. The techniques and strategies have supported his learning at school and home; empowering us as parents. Hawkinge Primary excels constantly and consistently for our son and we recommend everyone to send their children here.'

- 'Communication is key within staff and management of the school and this continues through to parents and carers. Our child is given every opportunity possible to 'fit in' with his peers and it is always managed tactfully and discreetly. His 'differences' can be challenging enough for him every day to cope with; as a parent I know he goes into school and he is supported at every level, academically and emotionally and accepted for the way he is. We will always appreciate the school support and dedication.'
- 'We feel that school are on the same wavelength as we are as parents and our son has come on in leaps and bounds with the appropriate interventions.'
- 'We are confident that if we have any issues they will be dealt with efficiently and appropriately. Miss Ward and Mr O'Brien are always on the gate morning and afternoon and are very approachable.'
- 'The Head and Deputy Head have always been very approachable and have been extremely supportive of my son through some difficult times.'
- 'I do really appreciate the extra support (three 1-1 sessions a week) my daughter receives to support her literacy. Her hypermobility was picked up within her first term in school.'
- 'Can't ask for more – the school go far and beyond.'
- 'I am really happy with and cannot fault the help both my children receive at Hawkinge Primary School. My eldest son's confidence has grown both in school and at home. Everyone is united in the care of our children'
- 'I feel the support is exactly what our daughter needed and her confidence has grown, especially compared to her last school. Parents input is valued and acted upon, we are very happy'.

Information collected and collated by Niki Green, SEN Governor. Hawkinge Primary School.